

July 2022

AccessLine

AccessLine is published for Access to Care program members

IMPORTANT:

You are receiving this newsletter because we **DO NOT** have your email address.

To get future information quickly, email us at info@accesstocare.org & include your name and member ID.

Access to Care is administered by the Suburban Primary Health Care Council, a private, not-for-profit organization. Funds for Access to Care are received from Cook County, townships, municipalities, private foundations and corporations, service organizations and individuals.

2225 Enterprise Drive
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Westchester, IL 60154

www.AccesstoCare.org
708-531-0680
info@accesstocare.org

Do you Know the Answers to the Most Frequently Asked Questions about the Access to Care Program?

Can I Renew My Access to Care Membership Online?

YES! In addition to the usual ways to renew your ATC membership, you can NOW renew your membership in the Access to Care program via the online application: www.accesstocare.org/application

I have diabetes & need to test my blood sugar. Are test strips covered?

YES! Take your ATC doctor's prescription for the diabetic test strips to your pharmacy. You'll receive a 30-day supply of the strips for **FREE**. We don't cover the testing device itself, but call 708-531-0680 and we may be able to help.



I understand I can see a counselor. How do I do that?

We work with Ascension Illinois to offer behavioral health services. Sessions are available in-person, virtually, or over the phone. ATC members can receive an initial assessment visit plus up to 8 counseling sessions. There is a co-payment of \$5 per session and more sessions are available via sliding fee scale.



To schedule a session, call Ascension Illinois at 708-786-8505, say you are an Access to Care member and staff will help set up your first session. Ascension Illinois' 24/7 Crisis Hotline: 708-681-HELP (4357) is always available.

I need to see a specialist. How do I make an appointment?

Access to Care does not cover specialty care, but we will help you navigate the process. If you need to see a specialist, your ATC physician will contact our office to let us know what information about you is needed. Our staff will send your information to a Cook County Health facility. The Cook County Health facility will notify you directly of the date and time of your appointment. These facilities ask for payment on a sliding scale, based on your income.

Call us at 708-531-0680 or email us at info@accesstocare.org if you have any additional questions.

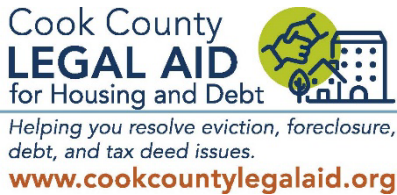
 Access to Care
FILLING THE GAP FOR THE UNINSURED

Do you have a friend or family member who could benefit from the ATC program?
If so, they can sign up online: [acesstocare.org](https://www.accesstocare.org) or call 708-531-0680!



Access to Care & CCDPH work together to educate & protect communities against COVID-19.

The CDC now recommends vaccines for everyone 6 months old and older. Boosters are recommended for everyone 5 years and older, if eligible. Vaccinations are FREE! Call 833-308-1988 to find a location or go to vaccine.cookcountyil.gov to make an appointment. Free rides to Cook County Health vaccine sites are available.



Access to Care’s partner - Cook County Legal Aid Legal for Housing and Debt (CCLAHD) provides FREE legal help with an eviction, foreclosure, or debt issues, regardless of immigration status. Visit [cookcountylegalaid.org](https://www.cookcountylegalaid.org) or call 855-956-5763.

Contact the ATC Resource Desk Call 708-531-0680. We are here Monday-Friday, 9am-5pm or email us info@acesstocare.org. Our bilingual staff can answer questions about your member benefits, COVID-19, or non-medical needs. Our network of services and support is here to help!